

Dear Bruce,

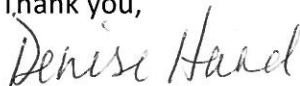
Our lab team had a meeting a couple of weeks ago, and at the conclusion, my heart was hurting over the fact that you may be unaware of how grateful many of your employees are, not only for their job, but for you! I may not know you personally, but as your employee, I see things that you do for us on a daily, weekly and yearly basis that just amazes me! We have opportunities that most can't even imagine having in their everyday jobs: the Fitness Center, the Café, training opportunities, surprise lunches for jobs well done, paid holidays and so much more. I, for one, am grateful for all of this!

I worked for a large food-service company, HMS Host, for 15 years and loved what I did, but not the atmosphere in the workplace. People were just there for a paycheck, management included. They did only enough to get by. I approached a manager and brought up the quality of pastries we were selling and asked if I could do a training session with the bakers. I was told that as long as the pastries were selling and edible that there was nothing to worry about. I'm happy to arrive at BonaDent for work. I know that management and our whole team care about the final product and take real pride in the work we send to doctors and patients. It's a great feeling and it is because of your leadership. I thank you very much.

When I was young my mother owned and ran the Showboat Motel and because of that I understand that there is a lot more to running a business than most people realize. What you do for us, your employees, continues to totally blow my mind every day. When people ask me how I like my new job I still tell them that it is amazing! Proof of that is when I encouraged my daughter to put her application in and to update it regularly until she was hired! I also encourage people who I have worked with in the past who are hard workers to look to BonaDent for employment opportunities!

I just want you to know that I am so grateful for all that you do each and every day!

Thank you,

A handwritten signature in cursive script that reads "Denise Hand".

Denise Hand

Dental Lab Technician